Group ID: 2021S1\_REG\_WD\_05

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| IT19153414 | 01  Fail-points/blocking | 02  Fail-points/blocking |
| Fail-points/blocking | There is no validation or authentication asking from user when we select the debit/credit card to make bill payment   * When user provide the account number and bill amount to proceed to bill payment the app will ask user to select the card (debit/credit card should be stored in the app to make bill payments) to make the bill payment after we select the card it will directly proceed to the payment the app don’t ask user to authentication or validate to prove that the card owner is making the payment. If anyone or any family member have access to the login credentials of the app they can make any bill payments | There is no any way to manage notifications in the notification UI the user can only view the notifications user can’t remove or group notifications. All the notification will be there when user open the notification UI. |
| Evidence | **Video Timelines**  8:30 – 8:57 in the Interview | **Video Timelines**  6:45 – 6:58 in the Interview  9:05 – 9:17 in the Interview  C:\Users\MOHAME~1\AppData\Local\Temp\Rar$DRa1328.17263\WhatsApp Image 2021-07-22 at 9.23.18 AM.jpeg |

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| IT19167442 | 01  Fail-points/blocking | 02  Fail-points/blocking |
| Fail-points/blocking | To enter a card a user has to login to the Application first but When Click Forgot PIN and requesting for a new PIN It Shows an Error Message “Add Card to Proceed” without Adding a card can’t proceed Forgot PIN Service Also Without a Successful Login User Can’t Add a Card. Also, User Can't Login to the App without Ticking/Accepting the Terms & Conditions. | For The security PIN only has a 4-digit pass code to protect the account. No Strong password or NO 2 Factor Authentication (2FA) anyone can easily Misuse the data. |
| Evidence | **Video Timelines**  12:00 – 12:18 in the Interview | **Video Timelines**  12:40 – 12:40 in the Interview |



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| IT19175126 | 01  Fail-points/blocking | 02  Fail-points/blocking |
| Fail-points/blocking | If the User added a credit/debit card to the app the user has no way to remove that card from the app the user should deactivate to the account created in the app to remove the card added to the app | After making money transfer there is no any transaction receipt is available view immediately for the user after making the transfer to see the received receipt user must navigate to online activity page to view the transaction history and the transaction receipt |
| Evidence | **Video Timelines**  4:40 – 5:05 in the Interview |  |